



Disability Inclusion Action Plan 2022-2026 Accessibility Features

The following accessibility features have been implemented for the community engagement on the North Sydney Council Disability Inclusion Action Plan 2026-2030 (DIAP). If you have any questions or concerns relating to the accessibility of this engagement or would like more information about the accessibility of the engagement, please contact Council and ask for the Access and Inclusion Coordinator. You can contact Council using the following methods:

- By phone: (02) 9936 8100
- By email: council@northsydney.nsw.gov.au
- By post: to North Sydney Council PO Box 12, North Sydney NSW 2059

YourSay Website and Survey

- The YourSay website has the UserWay Widget enabled, providing accessibility options for users.
- All information will be in plain English.
- All related documents on the YourSay page will be provided in tagged PDF format
- The engagement survey will be provided in an Easy Read format from Friday 26th of September.
- The engagement survey will be provided in both digital and physical formats.
- People can respond via phone by calling Council on 9936 8100 and asking for the Access and Inclusion Coordinator
- People can respond via email at council@northsydney.nsw.gov.au
- People can respond by filling out a paper copy of the survey located at Council's customer service desk if digital access is a barrier.



Lived Experience Forums

- All lived experience forums will feature captioning and transcription services.
- All in person workshops and forums will be held in accessible locations with nearby accessible parking and accessible bathrooms.
- AUSLAN interpreters will be provided at all lived experience forums.
- All materials used during lived experience forums will be provided in large print, high contrast formats.
- All workshops and forums will provide multiple ways to participate (e.g. verbal, written, sticky notes, breakout discussion for in person or chat, voice, pre-submitted questions for online)
- Support persons are encouraged to attend
- COVID & sensory needs will be accommodated with quiet breakout spaces, low sensory seating areas and clear signage.